

### REMARKS

This case has been carefully reviewed in light of the Final Office Action dated June 13, 2005 and further to the exchange of voice messages with the Examiner on August 24 & 25, 2005. It appears from the office action and voice messages that claims 1 and 3 are rejected and claims 4, 6 to 13, 15-16 and 18 to 24 are allowed.

Reconsideration is now requested in light of the above amendments and following remarks

#### Claims

Independent claims 1 and 3 have been canceled.

Claims 4, 6-13, 15, 16, and 18-24 remain on file and have been indicated by the Examiner to be allowable.

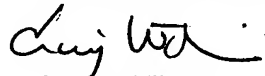
Minor amendments have been made to the claims to correct some informalities therein. Claim 11 has been amended to depend from claim 10 instead of claim 7. In claim 13, line 8, "the expert office site" has been amended to read "the expert site" to properly stem from the term "an expert site" set out at line 3. Claims 22-24 have been amended to refer to "system" instead of "method" in the preamble of these claims. Further claim 23 has been amended to depend from claim 22 instead of claim 17.

#### Summary

In view of the foregoing, Applicant respectfully submits that claims 4, 6-12,

15, 16, and 18-24 are in condition suitable for allowance. Favorable reconsideration and allowance of these claims is respectfully requested.

Respectfully Submitted,



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